

# Values

### Safety & Assurance

Safety & Assurance is our top priority because lives depend on it. We passionately care about the safety of our people and behave as safety leaders. We are committed to preventing injuries and ill health to our people and those we work with so everyone returns home safely. We provide our people with the training, knowledge and tools to work safely and prevent accidents.

### **Relationships**

We listen carefully to our Customers and try to fully understand and satisfy their needs. Similarly we work very closely with our Suppliers to ensure we fully understand the products we are using so as to ensure that we are providing the best solution for our Customers.

### People

People are the heart of our business. We aim to attract, develop and retain the best people in our industry, treating each other with honesty, compassion and respect. We try to create a stimulating, fun and open work culture that promotes personal development, motivation and rewards competitively and celebrates success.

### Innovation

Innovation gives us competitive advantage. We promote collaboration and sharing of ideas across

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our business. We have a structured approach to recognising innovations and sharing learnings. We encourage our people to challenge established practices and to aim to achieve continuous improvement. We are committed to delivering thorough and sound solutions to every challenge.

## Integrity

We are proud of our reputation, built over many years, which depends on us doing the right thing. We endeavour at all times to operate with the utmost Integrity, Reliability and Professionalism. To build trust and act with honesty. We foster a culture of transparency and responsibility.

### **Social & Environmental Responsibility**

Being socially responsible is integral to what we do. We are committed to minimising the impact of our activities on the environment by conserving resources, reducing waste and emissions. We try to work with our customers to provide the best and most environmentally friendly solutions.

### **Financial Responsibility**

We look to receive fair reward for our business performance. We are cost aware and carefully manage our own and our customers' costs. We aim at all times to ensure that our pricing and represents excellent value for money and the most cost-effective and efficient solution available.